



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

M.Sc. DEGREE EXAMINATION – MEDICAL SOCIOLOGY

SECOND SEMESTER – APRIL 2015

SO 2804 - HUMAN RESOURCE MANAGEMENT IN HOSPITALS

Date : 16/04/2015
Time : 01:00-04:00

Dept. No.

Max. : 100 Marks

PART A

Answer the following in about 30 words each:

(10 x 2=20 marks)

1. What is meant by “health for all”?
2. Write a short note on “Janana Suraksha Yojana”
3. What is human resource management?
4. Define man power planning.
5. Who is a leader?
6. Write any four advantages of training.
7. What is “Municipal solid waste”?
8. What is house keeping in the hospital?
9. Explain “nemo iudex in causa sua”.
10. What is meant by “Audi Alteram Partem”?

PART B

Answer any FIVE questions in about 300 words each:

(5 x 8=40 marks)

11. Classify hospitals in India.
12. Highlight the salient features of National Health Policy, 2002.
13. Differentiate human resource management from personnel management.
14. Bring out the advantages of performance appraisal in the hospital.
15. Elucidate different types of training.
16. Briefly describe the Hazardous waste (Management and Handling) rules, 1989.
17. Bring out the salient features of Patient and Consumer Protection Act, 1986.

PART C

Answer any TWO questions in about 1,200 words each:

(2 x 20=40 Marks)

18. Discuss as to how health was sought to be promoted through Five Year Plans.
19. Elaborate the administrative steps to be taken to establish a hospital.
20. Describe the salient features of Environment Protection Act, 1986.
21. Discuss the importance of housekeeping in the hospital.
